



Located just minutes from Downtown Jacksonville, Jacksonville International Airport (JAX) provides non-stop flights to major U.S. cities, including those that serve as international gateways. The airport offers arrivals and departures on all major domestic air carriers and a network of regional carriers. Enjoy a full-service terminal building, outstanding ground transportation options and dedication to security and customer service. JAX has consistently ranked #1 for customer service amongst North American airports.



JAX
Jacksonville
International
Airport

Seasonal Routes*

flyjax.com

News Updates Q1/2023

TSA is also installing new screening equipment to process passengers faster, to be completed by November 2023.

The airport is focused on adding a collection of local retail and food options, to be complete by summer 2023.

J.D. Power 2022 North America Airport Satisfaction Study ranked JAX third highest in passenger satisfaction among medium sized airports.

Breeze Airways: JAX welcomed the airline with nonstop to NYC, New Orleans, Hartford (CT), Las Vegas, & Westchester, NY. Coming May 2023: Norfolk, Raleigh, Richmond, Columbus (OH), Providence, Islip (NY).



For the most up-to-date and detailed airport information visit: flyjax.com

GROUND TRANSPORTATION



At JAX, all ground transportation services, including rental car agencies, taxi, shuttle and limousine services, are located on the lower level of the terminal building adjacent to baggage claim.

RENTAL CAR RETURN

To return an on-airport rental car, drive directly into the ground floor of the parking garage, which is adjacent to the terminal building.

TAXI/LIMOUSINE/SHUTTLE SERVICE

For Ground Transportation assistance upon arrival at JAX, please go directly to our Taxi, Limousine and Shared-Ride Booths located on the Lower Level outside Baggage Claim. No reservations are required for arriving passengers.

zTrip 904-222-2222
Metro Executive Transportation..... 904-616-3598
Coastal Cab 904-345-3333
Checker Cab and Shuttle..... 904-345-3333

PRE-ARRANGED GROUP CHARTER SERVICES

East Coast Transportation..... 904-525-8600
Dana's Limousine & Transportation ... 904-744-3333

APP-BASED RIDES SERVICE

Lyft and Uber are authorized to provide services at JAX and passengers can request once they're on the terminal curbside. Pick-up location signage is located on the Lower Arrival Curb outside Baggage Claim Door 3.

HOTEL SHUTTLE SERVICE

Check with your hotel to see if shuttle service is provided to/from the terminal.

PARKING SHUTTLE SERVICE

FREE shuttle service to and from the terminal 24/7, approximately every 10 minutes in the Economy Lots and Daily Surface Lot.

VALET PARKING

No reservations required. Drop off your car at the Valet Parking booth located curbside on the Departure Level. Look for the Valet signs. Call 904-741-3900 to learn more about JAX Airport Valet Parking.



JAX DISTANCES

Location	Miles to Airport
Beaches	26 Miles
Downtown	18 Miles
Northside	1 Mile
Southside	21 Miles
Westside	16 Miles

AVERAGE FLIGHT TIME TO JAX

Atlanta	1 hour
Chicago	2.25 hours
Dallas	2.75 hours
Denver	4 hours
Miami	1 hour
Nashville	1.25 hours
NYC area	2.5 hours
Washington, DC	1.5 hours

